



**September 2025**

## **Privacy Notice – Flourish at the Farm**

### **1. Who we are**

Flourish at the Farm (“we”, “us”, “our”) is responsible for how your personal data is collected and used.

If you have any questions about this notice or how we use your data, you can contact us at:

**Email:** admin@flourishatthefarm.co.uk

### **2. What personal data we collect**

When you contact us through our website or other channels, we may collect the following information:

- Your name
- Your email address
- Your phone number
- Any other information you choose to share with us in your message

### **3. How we collect your data**

We collect personal data when you:

- Fill in a contact form on our website
- Email or otherwise contact us directly

### **4. How we use your personal data**

We use your personal data to:

- Respond to enquiries or requests
- Communicate with you about our services, activities, or work
- Manage our relationship with you

Any further sharing or use of personal data will be carried out **in line with our GDPR and data protection policies**, which you have access to.

## **5. Legal basis for processing**

Under UK GDPR, we rely on the following legal bases:

- **Consent** – where you choose to contact us and provide your details
- **Legitimate interests** – to respond to enquiries and operate our organisation effectively

## **6. Sharing your personal data**

We do not sell your personal data.

Your information may only be shared where necessary and appropriate, for example:

- With trusted service providers who support our operations
- Where required by law

Any sharing will be done securely and in accordance with data protection legislation and our internal policies.

## **7. Data storage and security**

We take appropriate technical and organisational measures to protect your personal data against loss, misuse, unauthorised access, or disclosure.

## **8. How long we keep your data**

We will only keep your personal data for as long as necessary to:

- Respond to your enquiry
- Meet legal or regulatory requirements

After this, data will be securely deleted or anonymised.

## **9. Your data protection rights**

You have the right to:

- Request access to your personal data
- Ask for incorrect data to be corrected
- Request deletion of your data
- Object to or restrict how your data is used
- Withdraw consent at any time

To exercise your rights, please contact us using the details above.

## **10. Changes to this privacy notice**

We may update this privacy notice from time to time. The most recent version will always be available on our website.